Review Month 1/2014

Agency Totals

AAA

Cases Reviewed		384
Correct Cases	346	90.10%
Error Cases	38	9.90%

Counts by Error Reason	Total	% of reviewed cases	% of total errors
A VERIFICATION MISSING	2	0.52%	5.26%
B INCOMPLETE/INACCURATE NARRATION	2	0.52%	5.26%
C REPORTED INFORMATION NOT ACTED UPON	7	1.82%	18.42%
D POLICY INCORRECTLY APPLIED	3	0.78%	7.89%
E INFORMATION DISCOVERED THROUGH WAGE/ECLM/E	3	0.78%	7.89%
G INFORMATION DISCOVERED THROUGH WQY2/W204	3	0.78%	7.89%
I INCORRECT CALCULATIONS	3	0.78%	7.89%
J DATA ENTRY ERROR	3	0.78%	7.89%
K MISSING APPLICATION	5	1.30%	13.16%
N INCORRECT VERIFICATION USED	3	0.78%	7.89%
O CONFLICTING OR INSUFFICIENT INFO	2	0.52%	5.26%
P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU	2	0.52%	5.26%

Counts by Error Element	Errors	% of reviewed cases
CORRECT ADDRESS	4	1.04%
HOUSEHOLD COMPOSITION	5	1.30%
SELF-EMPLOYMENT	2	0.52%
SHELTER DEDUCTION	7	1.82%
UNEARNED INCOME	15	3.91%
UTILITIES	1	0.26%
WAGES AND SALARIES	7	1.82%

Review Month 1/2014

Agency Totals

APD

Cases Reviewed		482
Correct Cases	425	88.17%
Error Cases	57	11.83%

Counts by Error Reason	Total	% of reviewed cases	% of total errors
A VERIFICATION MISSING	3	0.62%	5.26%
B INCOMPLETE/INACCURATE NARRATION	11	2.28%	19.30%
C REPORTED INFORMATION NOT ACTED UPON	8	1.66%	14.04%
D POLICY INCORRECTLY APPLIED	5	1.04%	8.77%
E INFORMATION DISCOVERED THROUGH WAGE/ECLM/E	1	0.21%	1.75%
G INFORMATION DISCOVERED THROUGH WQY2/W204	7	1.45%	12.28%
I INCORRECT CALCULATIONS	3	0.62%	5.26%
J DATA ENTRY ERROR	4	0.83%	7.02%
K MISSING APPLICATION	2	0.41%	3.51%
O CONFLICTING OR INSUFFICIENT INFO	3	0.62%	5.26%
P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU	10	2.07%	17.54%

Errors	% of reviewed cases
6	1.24%
2	0.41%
8	1.66%
1	0.21%
3	0.62%
14	2.90%
18	3.73%
5	1.04%
8	1.66%
	6 2 8 1 3 14 18 5

Review Month 1/2014

Agency Totals

SSP

 Cases Reviewed
 2085

 Correct Cases
 1644
 78.85%

 Error Cases
 441
 21.15%

Counts by Error Reason	Total	% of reviewed cases	% of total errors
A VERIFICATION MISSING	30	1.44%	6.80%
B INCOMPLETE/INACCURATE NARRATION	13	0.62%	2.95%
C REPORTED INFORMATION NOT ACTED UPON	83	3.98%	18.82%
D POLICY INCORRECTLY APPLIED	76	3.65%	17.23%
E INFORMATION DISCOVERED THROUGH WAGE/ECLM/E	3	0.14%	0.68%
F INFORMATION DISCOVERED THROUGH SMUX	10	0.48%	2.27%
G INFORMATION DISCOVERED THROUGH WQY2/W204	9	0.43%	2.04%
H INFORMATION DISCOVERED THROUGH PROVIDER SYS	4	0.19%	0.91%
I INCORRECT CALCULATIONS	100	4.80%	22.68%
J DATA ENTRY ERROR	33	1.58%	7.48%
K MISSING APPLICATION	12	0.58%	2.72%
N INCORRECT VERIFICATION USED	14	0.67%	3.17%
O CONFLICTING OR INSUFFICIENT INFO	27	1.29%	6.12%
P INSUFFICIENT INFO FROM INTERVIEW OR PEND REQU	27	1.29%	6.12%

Errors	% of reviewed cases
17	0.82%
24	1.15%
43	2.06%
1	0.05%
33	1.58%
62	2.97%
6	0.29%
110	5.28%
	17 24 43 1 33 62 6

Review Month 1/2014

Agency Totals

UTILITIES 30 1.44% WAGES AND SALARIES 199 9.54%